

Oahu Kidney Care LLC

Patient Rights & Responsibilities

Patients have a right to:

- The privacy, security, and confidentiality of their medical information.
- Privacy during care, security of self and property, and freedom from abuse, neglect, exploitation.
- Communication about rights and ethics, information about fee schedules and payment policies, and to know if Oahu Kidney Care has agreements with outside parties that may influence treatment and care.
- Physical access to the facility for the physically and visually impaired, and to effective communication that considers hearing, speech, and visual impairments.
- A process to resolve complaints.
- Considerate and respectful care, including the right to express spiritual beliefs and cultural practices, as long as these do not harm others or interfere with treatment.
- Have an Advance Directive, and to have it honored.
- Be informed about those responsible for their care & their health outcomes, including unanticipated outcomes.
- Be well informed, involved in providing consent and making decisions for the care, treatment, and services provided by Oahu Kidney Care. Patients also have the right to refuse care.
- Expect that Oahu Kidney Care will provide necessary health services and realistic care alternatives, recommending treatment, referral, or transfer when indicated.
- Access health care records and to have the information explained or interpreted, except when restricted by law.
- Consent or decline to participate in:
 - research studies,
 - recording or filming for reasons other than treatment, diagnosis or identification,
 - the training of students and residents.
- The appropriate assessment and management of pain.
- Request that caregivers clean their hands by handwashing or use of alcohol handrinse.

Patients and Their Families Also Have Responsibilities While Receiving Treatment from Oahu Kidney Care

Patients have the responsibility to:

- Provide information about their health, including past illnesses, hospital stays and use of medications.
- Follow instructions and cooperate in following care prescribed or recommended by their health care provider.
- Ask questions when they are not clear about the information provided. Inform their health care provider if special accommodations are needed to assist their understanding of the treatment plan.
- Accept consequences if they do not follow the recommended treatment plan; recognize the effect of lifestyle choices on their health.
- Follow all facility rules and regulations.
- Be respectful and considerate of other patients, staff and property.
- Meet financial obligations associated with their care.
- Advise their health care provider of any dissatisfaction regarding their care in writing.

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